

Electric Fires & Fireplace Suites

Guarantee

CAUTIONS

DO'S

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- Read ALL the instructions before using this product.
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- Only use this product for its intended use as described in this manual.
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- Always use the product in accordance with this guide. If in doubt obtain expert advice.
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- Always check your mains supply is the same as that indicated on the product before connecting.
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- Always make sure the electrical socket is accessible.
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- Always disconnect the heater from the electrical supply before carrying out cleaning or maintenance. To disconnect the heater, switch controls to OFF then remove plug from the outlet.
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- Ensure the floor space is flat and even.
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DON'TS

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- Never leave children unsupervised in a room where the fire is ON and unguarded.
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- Never obstruct or cover the fan outlet or force items into fire openings.
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- Never use the product anywhere where water is in use, i.e. bathrooms, ktchens, shower rooms, and swimming pool etc.
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- Never use aerosols or steam cleaners on or around the fire.
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- Never route the supply cord under carpeting and never cover the cord with throw rugs, runners, etc.
Arrange the cord away from traffic areas and where it will not be tripped over.
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- Never place the heater close to curtains or combustible materials.
Keep furniture, bedding, papers, clothes, curtains, etc. at least 1m away from the front of the heater and keep away from the sides and rear.
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- Never use the product to dry clothes etc.
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- Never sit or stand on the product.
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- Never lean or put weight on the product.
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- Do not use outdoors.
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- Do not sit the product on deep pile carpets or rugs.
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Avoid the use of an extension cord which may overheat and cause risk of fire. If an extension cord is necessary, it must be rated above the maximum rated power of the appliance.

Care must be taken to arrange the cord so that it cannot be pulled or be tripped over.

IMPORTANT!

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



WARNING: In order to avoid overheating,
DO NOT COVER THE HEATER

- The heater must not be located immediately below a socket outlet.
 - Children of less than 3 years should be kept away unless continuously supervised.
 - Please note the LED bulb in the appliance is non replaceable, do not attempt to replace it.
 - Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
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- CAUTION — Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
 - This heater is hot when in use. To avoid burns, do not touch hot surfaces such as surfaces around the grille in front of the heater. Never let bare skin touch hot surfaces.
 - Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.

Note: When the heater is turned on for the first time or when it has not been used for some time, it may release a slight, harmless odour. This odour is a normal occurrence caused by the initial heating of the internal heating elements and will disappear with use.

CONFORMITY WITH DIRECTIVES

Conforms with relevant European Directives

ENVIRONMENTAL PROTECTION

- (WEEE) Waste Electrical and Electronic Equipment

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

- This appliance complies with the RoHS directive which restricts the use of certain hazardous substances in electrical and electronic equipment. This directive bans the placing on the EU market of new electrical and electronic equipment containing more than agreed levels of lead, cadmium, mercury, hexavalent chromium, polybrominated biphenyl (PBB) and polybrominated diphenyl ether (PBDE) flame retardants.



GUARANTEE

For your convenience, you are not required to complete a form and return it to us in order to validate your guarantee. However, please ensure that you retain your receipt which will act as both proof of purchase and a guarantee validation document. **We recommend that you attach your receipt to this documentation.**

Your product carries a 12 month guarantee from the date that the original purchaser receives it. If your product fails to operate to its specification due to faulty workmanship or materials during the guarantee period, we will either repair or replace the product. We will use our discretion to determine whether to offer a repair or provide a replacement. The product will not be covered by the guarantee if it has been misused, transformed, modified or altered in any way.

If your product fails within the guarantee period please ensure that you have all necessary documentation available including proof of purchase (receipt or invoice with serial number, location and date of purchase) in addition to all original undamaged packaging and leaflets etc. It is strongly recommended that you inspect your product carefully before it is used or installed. For full details of your product you should refer to the instruction manual which accompanies the product. You are strongly advised to read this manual carefully in its entirety and to retain it for future reference.

This product guarantee does not affect your statutory rights.

CUSTOMER HELPLINE



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